

## Nondiscrimination Notice

NW Surgical Hospital complies with applicable Federal civil rights laws and does not discriminate on the basis of age, race, ethnicity, religion, culture, language, physical or mental disability, socioeconomic status, sex, sexual orientation, or gender identity or expression. NW Surgical Hospital does not exclude people or treat them differently because of age, race, ethnicity, religion, culture, language, physical or mental disability, socioeconomic status, sex, sexual orientation, or gender identity or expression.

NW Surgical Hospital:

- Provides free auxiliary aids and services to people with disabilities to communicate effectively with us, such as:
  - qualified sign language interpreters, video remote interpreting or other aids for hearing impaired individuals.
  - written information in multiple formats including large print, audio, accessible electronic formats, or other formats for visually impaired individuals.
- Provides reasonable accommodations to people with known disabilities to enable them to utilize our facilities and services.
- Provides free language services to people whose primary language is not English, such as:
  - qualified interpreters or a language line
  - information written in other languages.

If you need these services, contact NW Surgical Hospital's Charge Nurse in advance of your visit at 1-405-365-7003.

If you believe that NW Surgical Hospital has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with:

### Chief Quality Officer

NW Surgical and Community Hospitals  
3100 SW 89<sup>th</sup> Street, Oklahoma City, OK 73159  
1-405-549-9170, Fax:405-602-8103 [nondiscrimination-grievance@chcares.com](mailto:nondiscrimination-grievance@chcares.com)

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, NW Surgical and Community Hospitals Chief Quality Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

<b>English</b>	ATTENTION: If you speak another language, language assistance services, free of charge, are available to you. Call 1-405-365-7003
<b>Spanish</b>	ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-405-365-7003
<b>Vietnamese</b>	CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-405-365-7003
<b>Chinese</b>	注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-405-365-7003
<b>Korean</b>	주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 번으로 전화해 주십시오. 1-405-365-7003
<b>Russian</b>	ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-405-365-7003
<b>Amharic</b>	ማስታወሻ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም አርዳታ ድርጅቶች፣ በነጻ ሊያግዝዎት ተዘጋጅተዋል። ወደ ሚከተለው ቁጥር ይደውሉ 1-405-365-7003
<b>Arabic</b>	ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تت (رقم هاتف الصم والبكم: 1-405-365-7003
<b>German</b>	ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-405-365-7003
<b>French</b>	ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-405-365-7003
<b>Nepali</b>	ध्यान दिनुहोस्: तपाईंले नेपाली बोल्नुहुन्छ भने तपाईंको निम्ति भाषा सहायता सेवाहरू नि:शुल्क रूपमा उपलब्ध छ । फोन गर्नुहोस् 1-405-365-7003
<b>Tagalog</b>	PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-405-365-7003
<b>Japanese</b>	注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-405-365-7003
<b>Cushite</b>	XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-405-365-7003
<b>Farsi</b>	توجه: اگر به زبان فارسی صحبت می کنید، خدمات زبانی رایگان به شما ارائه میگردد، با شماره 1-405-365-7003
<b>Kru</b>	Dè dɛ nìà kɛ dyédé gbo: Ɔ jũ ké m̄ [Bàsɔ̀̀-wùdù-po-nyò] jũ ní, níí, à wuɖu kà kò dò po-poò bɛ̀in m̄ gbo kpáa. Ɖá 1-405-365-7003
<b>Ibo</b>	Ntj: Ọ bụrụ na asụ Ibo, asụsụ aka ọasụ n’efu, defu, aka. Call 1-405-365-7003
<b>Yoruba</b>	AKIYESI: Bi o ba nsọ èdè Yorùbú ọfẹ̀ ni iranlọwọ̀ lori èdè wa fun yin o. Ẹ pe ẹrọ-ibanisọrọ yi 1-405-365-7003